

GABRIELE ZELASCO



Personal Data

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Summary

CIO/IT Manager with ten years of experience in the Healthcare IT industry. Previously Project Manager dedicated to the maintenance and verification of electro-medical devices during their life-cycle.

WORKING EXPERIENCE

2009/2019 – **IT-Information Technology Manager/Healthcare Chief Information Officer/IT System Administrator – Gruppo San Donato – Italy**

Duties – Management of 120 clients/accounts and 40 servers. Management of the Client/server and network architecture. Diagnosing hardware and software problems, and replacing defective components. Performing data backups and disaster recovery operations. Maintaining and administering computer networks and related computing environments, including computer hardware, systems software, applications software, and all configurations.

Management of local and regional projects: CRS SISS, Ris/Pacs, Networking, Printing, central and departmental warehouses, Digital Signage. Drafting and verification of operating instructions, company policies, procedures, Security Policy Document. Contact, management and coordination of suppliers for hardware and software purchases.

Hospitalization and outpatient pathways knowledge; Management of hospital information flows.

Performing routine network startup and shutdown procedures, and maintaining control records. Technology update coordination: Server Farm, client park, Network (core/edge), AV, Backup, Server Side Virtualization (VMware).

Designing, configuring, and testing computer hardware, networking software and operating system software. Performing diagnostics on computer hardware and repairing or upgrading as needed. Providing remote technical support as needed – 1st and 2nd line support. Installing and configuring operating systems, drivers and desktop applications. Installing and configuring new workstations, laptops, printers and other peripheral equipment. Ability to load and troubleshoot various software and hardware systems. Controlling and evaluating IT and electronic data operations. Managing, supervising and coaching IT staff. Demonstrated success developing and leading cross-functional teams and complex project management that deliver quantifiable results. Supplier management and coordination. Equipment/hardware inventory management and coordination. Designing, developing, implementing and coordinating systems, policies and procedures. Acting in alignment with user needs and system functionality to contribute to organizational policy. Identifying problematic areas and implement strategic solutions in time. Auditing systems and assessing their outcomes. Preserving assets, information security and control structures.

2004/2009 – **Clinical Engineer/Project Manager – Prima Vera SpA – Italy**

Duties – Electromedical instrument/equipment life cycle planning and management. Auditing – Preventive maintenance, corrective maintenance, electrical safety, functional checks, quality checks. Supplier management. Training, coaching and supervising 3 staff members. Analysing data and writing reports. Maintenance and verification of electro-medical devices during their life-cycle.

2001/2004 – **Clinical Engineer/Project Manager – Temap Srl – Italy**

Duties – Medical instrumentation management: Electrosurgical units, Syringe and Volumetric Pumps, Electrocardiographs. Medical instrument/equipment life cycle planning and management. Auditing – Preventive maintenance, corrective maintenance, electrical safety, functional checks, quality checks. Writing reports, testing and verification protocols. Diagnosing hardware and software problems, and replacing defective components. Equipment/hardware inventory management and coordination.

KEY SKILLS

- Demonstrates **strong quantitative, analytical and conceptual thinking skills**
- **Customer focused**
- Experience working with **modern web technologies**
- Collaborative style, accustomed to **brainstorming, measuring, testing, iterating**, etc.
- **Smiling team player**
- **Negotiating and Influencing** skills
- **Detail-Oriented**
- **High Energy/Self-Motivated**
- **Perseverance & Self-Discipline**
- Strong **Supervisory** experience
- Passionate about **information technology and computer science**
- Experience **administering IT needs and systems**
- Demonstrated **project management experience** in a complex environment
- Ability to present **professional image** at all times
- **Career-minded** and able to work in a **fast-paced** environment
- Effective **written and verbal skills**, ability to **interpret instructional documents**
- Excellent **verbal and written communication** skills to **technical and non-technical audiences** of various levels in the organisation
- Ability to **build strong relationships** with customers and staff
- Able to establish **professional relations** to create **repeat business**
- **Positive attitude**
- Ability to **understand complex issues and explain them clearly**

IT SKILLS

- **Operating Systems** – Windows (XP, Vista, 7,8, 10,2003, 2008 R2, 2012 R2, 2016)
- **Programming & Markup Language & Scripting** – VB6, VB.NET, ASP.NET, SQL, JavaScript, HTML, CSS, XML, NET Framework
- **Network Protocols** – TCP/IP in Microsoft Windows Environments, Routing and Switching; SMTP, FTP, HTTP/HTTPS, DNS Protocols
- **DB/Applications** – Postgresql, Firebird, MySQL, MS Access, ADO.NET, ADO, IIS, VMWare 5.0, Crystal Reports 8-11, Symantec BackupExec, Kaspersky Antivirus Solutions, Sonicwall, QlikView

EDUCATION

- Continuing Professional Development (CPD)/Continuing Professional Education (CPE)
Took Part to Various Updating Courses, Programs, Training and Seminars on: Biomedical and IT Engineering;
- First Aid; Automated External Defibrillator (AED) - Awareness Training in Automated External Defibrillators;
- Syringe and Volumetric Pumps; Biomedical Technology and European Cultural Heritage;
- Medical Supplies/Equipment Maintenance and Installation in Primary Health Care - The Impact of Facility Design on Patient Safety; Regulatory Affairs Course 11-27 PAV-PES;
- Electrical Safety Checks and Testing – Metron QAgO, Biotek 601pro;
- Maintenance of Medical Devices and Equipment – Italy

2001 - University of Pavia – **Title** Biomedical Engineer - Bachelor degree

1992 - State scientific high school - **Title** Secondary School level qualification

LANGUAGES

Mother Tongue – **Italian**.

Good command / good working knowledge – **English**.

HOBBIES

Guitar playing and teaching, Musical events planner, Travelling, Cooking, fitness & sport, Antique furniture restoration